



William F. Nelson – Technical Writer Professional Biography

I am a seasoned IT software professional with more than 20 years' experience in product management, software design and implementation of network communications, network security, and data center management products.

At Retix, IDEA, Hughes Network Systems and Tiara Communications, I successfully led software engineering teams in the development of network communications and security products.

At Digital Link, Tasman, NetScreen, Permeo, and Voyence, I product managed a wide range of network communications, network and applications security, and IT configuration management products. Most recently I served as the Director of Product Management at Rackwise leading product management and the product marketing of an enterprise data center management product used by many of the Fortune 2000.

Throughout my career, I've written technical content for end-user documentation, press releases, white papers, data sheets, cut sheets, brochures, websites, blogs and Social Media platforms.

You may review my professional history on LinkedIn <https://www.linkedin.com/in/willienelson>